

MTDT Terms of Service

Last updated 24 August 2026

1. Agreement and Contracting Entity

These Terms of Service (the "Terms") govern your access to and use of the MTDT platform at <https://mtdt.io/> and the related products and services that link to these Terms (the "Services").

Your contract is with **Shiny Friday Deployment Club LLC**, EIN 35-2903596, 30 N Gould St # 43289, Sheridan, WY 82801, United States, which owns and operates the Services worldwide.

"MTDT", "we", "us" and "our" mean that company. "You" means the person or entity using the Services; if you use the Services on behalf of an organization, you represent that you are authorized to bind it, and these Terms bind that organization.

By accessing or using the Services you agree to these Terms. If you do not agree, do not use the Services.

We may update these Terms from time to time. We will post the revised Terms and update the "Last updated" date above. If you continue to use the Services after a revision takes effect, you accept the revised Terms.

2. The Services

MTDT is a platform for Salesforce teams. It backs up Salesforce metadata and records, compares and deploys metadata between orgs, detects configuration drift, runs static analysis, analyzes deployment impact, and drives release pipelines. You connect your own Salesforce orgs, Git providers and issue trackers, and may optionally direct backups to object storage or databases that you own and control.

The Services are not designed to meet industry-specific regulatory regimes such as HIPAA or FISMA. Do not use the Services where those regimes would impose obligations on MTDT.

We may change or improve the Services over time. We do not guarantee that the Services will be available at all times; maintenance, technical problems or events outside our control may cause interruptions.

3. Accounts

You may need an account to use the Services. Keep your account information accurate and your credentials confidential. You are responsible for activity under your account. If information you provide is untrue or incomplete, we may suspend or terminate the account.

4. Your Data and Connected Systems

You retain all rights in the data you submit to the Services or instruct the Services to process — including your Salesforce metadata and records, repository content and issue-tracker content ("Customer Data"). You grant us the rights needed to host, process and transmit Customer Data solely to provide and support

the Services.

You are responsible for the systems you connect. You represent that you are authorized to connect them and to instruct the Services to act on them, and that your use of the Services with those systems complies with your agreements with their providers.

We back up the data held in the managed storage of the Services on a routine schedule. Where you direct the Services to write to a destination you control — such as your own object storage or database — that destination and the data in it are your responsibility.

5. Data Protection, Hosting and Privacy

The Services are hosted in the European Union, on infrastructure operated by Hetzner Online GmbH in Falkenstein, Germany.

Our Data Processing Agreement at <https://docs.mtdt.io/docs/legal-information/dpa> (the "DPA") applies to personal data MTDT processes on your behalf and is part of these Terms. These Terms are the "Agreement" the DPA refers to. If these Terms and the DPA conflict with respect to the processing of personal data, the DPA prevails.

Our current subprocessors are listed at <https://docs.mtdt.io/docs/legal-information/subprocessors>.

Our Privacy Policy is available at <https://docs.mtdt.io/docs/legal-information/privacy-policy>.

6. AI-Assisted Feature

The Services include one optional AI-assisted feature: on a user's explicit request, the platform generates a human-readable description of what a deployment changes. If you do not use the feature, no data is submitted to it. The DPA describes the data involved and how the feature is operated.

7. Fees and Payment

You can pay for a plan in two ways: subscribe in the Services, where payments are processed by Stripe, or contact us and we will send you an invoice.

Subscriptions renew automatically until cancelled. You can cancel at any time from your account, and cancellation takes effect at the end of the current paid term. Applicable taxes may be added. We may change fees and will communicate changes in accordance with applicable law.

8. Acceptable Use

You agree not to:

- use the Services in violation of applicable law, or upload material that is unlawful;
- interfere with or disrupt the Services, or place an undue burden on them;
- attempt to gain unauthorized access to the Services, other customers' data, or the systems supporting the Services;
- circumvent or disable security features or usage limits of the Services;

- decompile, disassemble or reverse engineer the Services, except as permitted by applicable law;
- resell, sublicense or provide access to the Services to third parties, except as agreed with us; or
- misuse our support channels or submit false reports.

We may suspend access that we reasonably believe violates this section.

9. Intellectual Property and Feedback

The Services — including software, source code, databases, designs, text and graphics — and our trademarks and logos are owned by us or our licensors and are protected by intellectual property laws. Subject to these Terms, we grant you a non-exclusive, non-transferable, revocable license to access and use the Services for your internal business purposes during your subscription. We reserve all rights not expressly granted.

If you send us suggestions or other feedback about the Services, we may use it for any purpose without restriction or compensation.

10. Term and Termination

These Terms apply for as long as you use the Services. You may stop using the Services and cancel your subscription at any time.

We may suspend or terminate your access if you materially breach these Terms, or where we are required to do so by law. We may also terminate for other reasons; in that case — except where we terminate for breach or where the law requires otherwise — we will give you a reasonable opportunity to export your Customer Data before your access ends. Deletion of data after termination is handled as described in the DPA.

11. Disclaimer of Warranties

THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. TO THE FULLEST EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE OR SECURE, OR THAT DEFECTS WILL BE CORRECTED.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, NEITHER PARTY WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, OR FOR LOST PROFITS OR LOST REVENUE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TO THE FULLEST EXTENT PERMITTED BY LAW, OUR TOTAL LIABILITY ARISING OUT OF OR RELATING TO THE SERVICES WILL NOT EXCEED THE AMOUNTS YOU PAID US FOR THE SERVICES IN THE SIX MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM.

SOME JURISDICTIONS DO NOT ALLOW CERTAIN EXCLUSIONS OR LIMITATIONS OF LIABILITY, SO SOME OF THE ABOVE MAY NOT APPLY TO YOU. NOTHING IN THESE TERMS EXCLUDES OR LIMITS LIABILITY THAT CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

13. Indemnification

You will defend and indemnify us, our affiliates, and our officers, employees and agents against losses, liabilities and reasonable expenses arising from a third-party claim caused by your breach of these Terms, your violation of applicable law, or your infringement of a third party's rights in connection with your use of the Services.

14. Governing Law and Disputes

These Terms are governed by the laws of the State of Wyoming, without regard to its conflict of law principles, and the state and federal courts located in Wyoming have exclusive jurisdiction over disputes arising from these Terms or the Services. The Data Processing Agreement sets its own governing law for disputes about international transfers of personal data. Where these Terms conflict with the Data Processing Agreement, including the Standard Contractual Clauses incorporated into it, on the processing of personal data, the Data Processing Agreement prevails.

The parties will first attempt in good faith to resolve any dispute informally by contacting each other. The United Nations Convention on Contracts for the International Sale of Goods does not apply to these Terms.

15. Electronic Communications

Communications between you and us in connection with the Services — including these Terms, notices and records of transactions — may be delivered electronically, by email or through the Services, and you agree that electronic delivery satisfies any legal requirement that a communication be in writing.

16. Miscellaneous

These Terms, together with the DPA and the other documents they reference, are the entire agreement between you and us regarding the Services. If any provision of these Terms is held unenforceable, the remaining provisions remain in effect. Our failure to enforce a provision is not a waiver of it. We may assign these Terms in connection with a merger, acquisition or reorganization; you may not assign them without our consent. Neither party is liable for delay or failure caused by events beyond its reasonable control. These Terms do not create a partnership, joint venture, employment or agency relationship. Information in the Services may contain errors or omissions, and we may correct or update it at any time.

17. Contact

- General and legal: info@mtdt.io
- Support: support@mtdt.io
- Sales: contact@mtdt.io
- Data protection: mtdt@mtdt.io

- Phone: +1 (929) 309-1419